AI WEB CHAT BOT & VOICE BOT SOLUTION

Multi-language support

24/7 customer support

I can book a test drive for you

How can I help you today?

J AM Online Services

India's Most Trusted Tele-Marketing Agency | AI & Human Powered Solutions

AI-Powered 24/7 Support Growth Focused

Outsource Smarter, Grow Faster

Enhancing Customer Experience Through Intelligent Automation

Core Benefits Overview

VOICE BOT

24/7 Automated Support
Round-the-clock service without human intervention

Multi-language Support
Supports multiple languages for broader accessibility

Improved Customer Satisfaction
Consistent service quality and availability

Faster Query Resolution
Quick responses without wait times

Consistent User Experience
Uniform service delivery across interactions

CHAT BOT

24/7 Automated Support
Available 24/7 without human assistance

Multi-language Support
Handles inquiries in multiple languages

API-based Task Automation
Integration with backend systems for task completion

Lead Capture & Qualification
Automatically captures and qualifies leads

Intent & Entity Extraction
Understands customer intent and extracts key information

Enhancing Customer Experience Through Intelligent Automation

AI Voice Bot Solution Workflow

Automated lead capture process from form submission to AI-powered call

Visitor Lands on Website

Fills pop-up form with name & number

AI Agent Calls Visitor

Instant call connection

Verify Identity & Location

Confirms name and asks for city

Local Salesperson

Confirms local salesperson will contact

CRM Auto-Generation

Creates transcript and summary

Result: Fully automated lead capture with zero human effort

CRM Integration & Call Analytics

Real-time Call Tracking

Total Calls	1,248
Answered	60%
Voicemail	40%

Call Duration

Average	2:42
Longest	12:15
Shortest	0:05

CRM AI Call Report

Filter Export

Sr. No.	Customer Name	Phone	Location	Call Start	Call End	Duration	Status
31	Abdul	9137963126	South Africa	2025-11-14 15:28:30	2025-11-14 15:28:54	24sec	Received
32	Abdul	9137963126	America	2025-11-14 15:25:29	2025-11-14 15:26:00	31sec	Received
33	Reshma	9137963126	NewDelhi	2025-11-14 15:20:28	2025-11-14 15:20:57	29 sec	Received

Showing 3 of 1,248 calls

Our AI Voice Bot provides real-time call tracking, recording, and intelligent transcript generation

AI Nancy Bot – "Live Demo"

Flow of the call as follows:

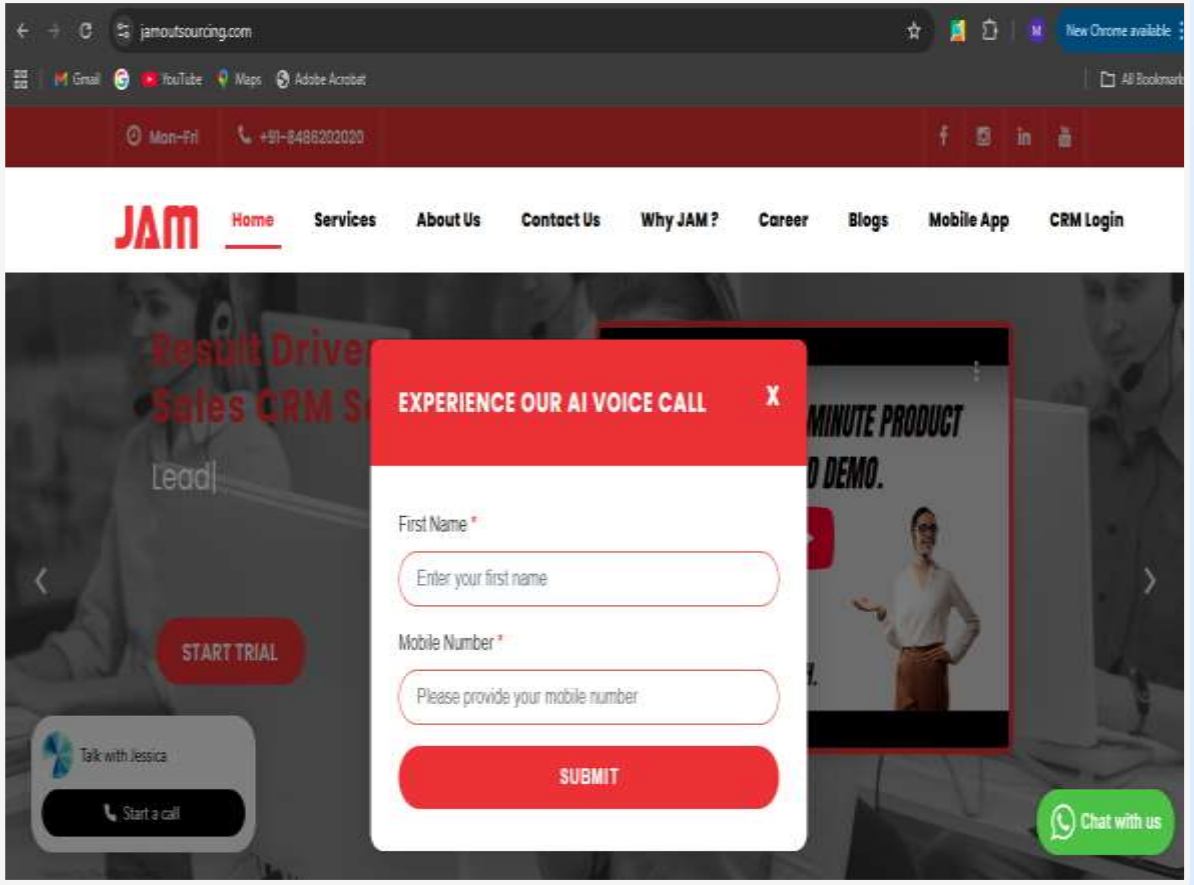
visit: www.jamoutsourcing.com

Details: Share your name & number with Nancy Bot, in the box as displayed in the image.

Instant Call: Nancy shall call on the number and confirm your name and would ask for an input on your city.

Once the City is confirmed, Nancy shall store your details in CRM and share a template message with you via SMS, WhatsApp and shall also inform the JAM's Business head of the same.

Transcript: The recorded call shall then share a small transcript in the form of a summary.



Intelligent Transcript & Summary Generation

Call Received → Recording → AI Processing → Transcript & Summary

Key Capabilities

Purpose Identification
Identifies the purpose of the call

Key Information Capture
Extracts important details

Follow-up Actions
Notes actions like assigning salesperson

Example

Transcript

AI: Hello. Just to confirm, am I speaking with Abdul?
User (Abdul) : Yes
AI: Hi Abdul, This is Nancy , the JAM AI BOT, Can you please confirm your City.
User (Abdul): South Africa
AI: Noted, Our Local Representative from South Africa shall connect with you soon.

Summary

Nancy confirmed identity and collected customer's city name for lead generation. Assigning local salesperson.

Location: South Africa | Customer: Abdul | Action: Assign Salesperson

Chat Bot Solution - Ashok Leyland Case Study

Nancy AI: Multilingual Automotive Assistant

Nancy AI is a conversational assistant designed specifically for Ashok Leyland dealerships, providing 24/7 support and streamlining the customer experience.

Test Drive Management

Book and reschedule test drives instantly with real-time availability confirmation

Product Information

Provide accurate, up-to-date information about Ashok Leyland vehicles

Customer Support

Handle customer inquiries with human-like responses 24/7

Key Benefits

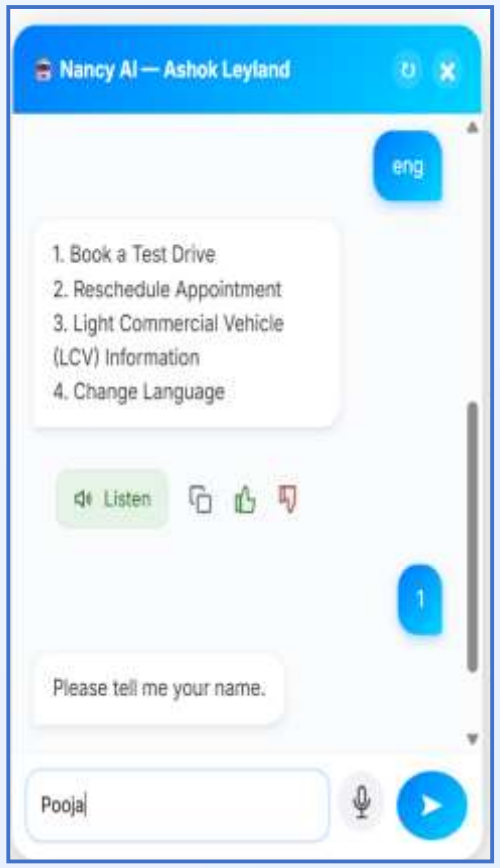
- 24/7 Availability
- Improved Efficiency
- Enhanced Experience
- Increased Sales

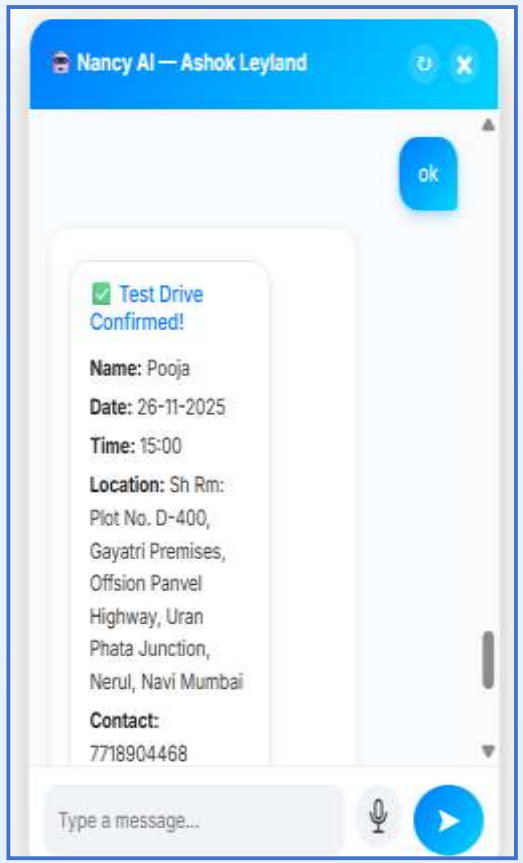
Language Support

Nancy AI handles customer queries in multiple languages:

- Hindi
- English
- Marathi
- Gujarati
- Bengali
- Tamil
- Urdu

Nancy AI Chat Bot "Live Demo" - Ashok Leyland





Business Benefits

- Standardized customer experience.
- Higher lead capture
- Improved data insights
- Scalable & automated system

- Demo Login: https://cc2.jamoutsourcing.com/jamcrmv2/AL_info_nancy

Nancy BOT - Booking Details - Test Drive - Ashok Leyland LCV

Filter | Export

Sr. No.	Registration No	User Name	Appointment Date	Appointment Time	Appointment Location	User Contact Number	User Email	Created At
1	AL2511273D193A	Pooja	2025-11-26	15:00:00	Sh Rm: Plot No. D-400, Gayatri Premises, Offsion Panvel Highway, Uran Phata Junction, Nerul, Navi Mumbai	7718904468		2025-11-27 17:15:39

Chat Bot Solution - Hubtown Case Study

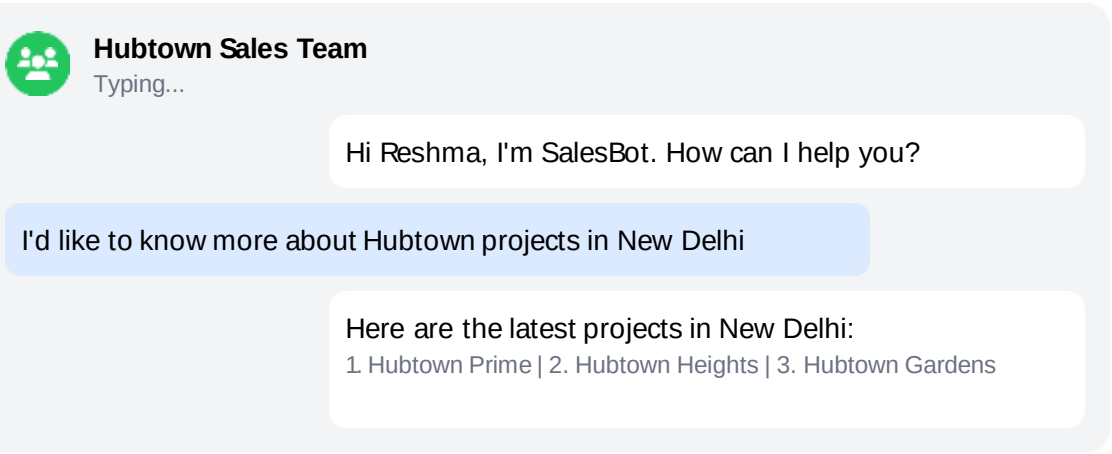
AI-Powered Customer Experience

Project Information
Provides real-time project details

Lead Capture
Captures customer details in DOC sheet

Conversational Interface
Engages in natural conversations

WhatsApp Integration
Seamless connection to sales team



Business Impact
- Faster access to project details
- Reduced dependency on agents
- Improved customer engagement

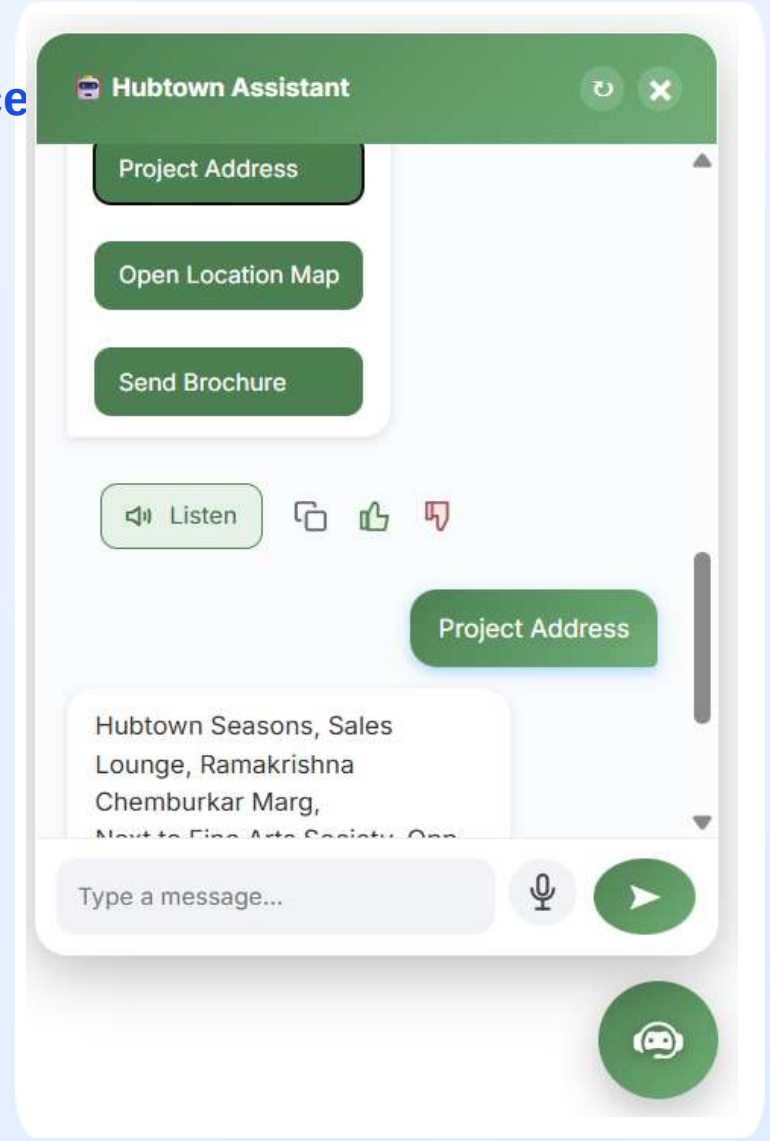
Enhancing Customer Experience Through Intelligent Automation

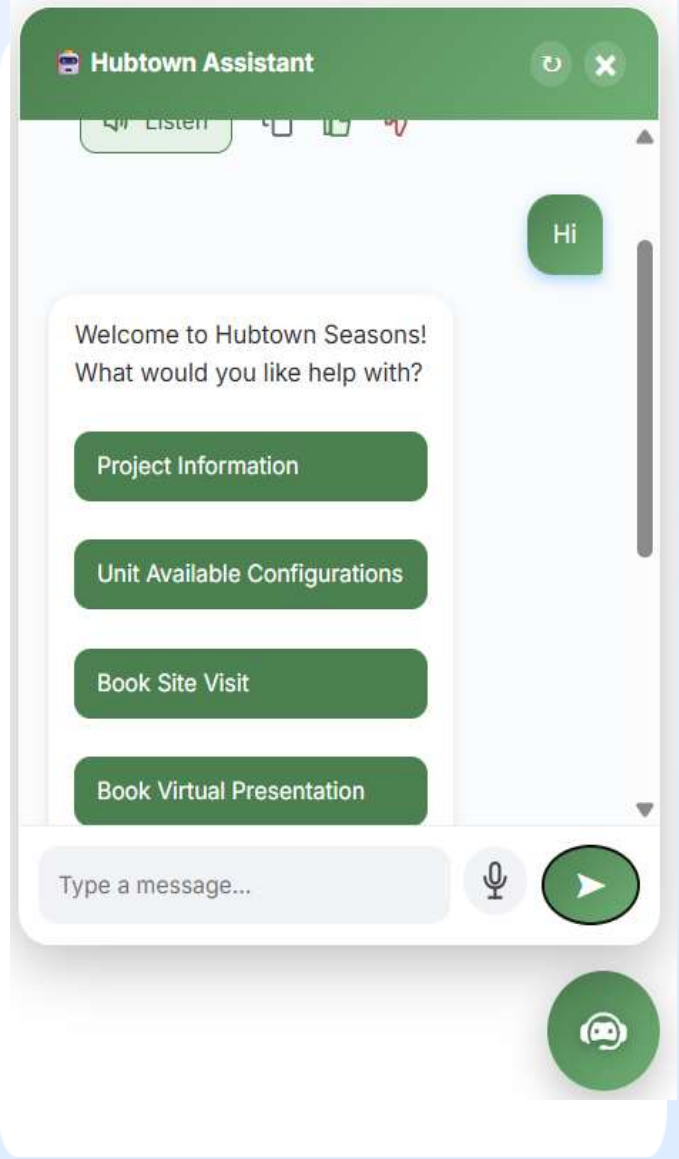
Chat Bot Solution - Hubtown Case Study

AI-Powered Customer Experience

WhatsApp Integration

Seamless connection to sales team





Hubtown Assistant Interface

Enhancing Customer Experience Through Intelligent Automation

To Transform Your Business with AI

Let's Connect

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Thank you for your attention

JAM Online Services - India's Most Trusted Tele-Marketing Agency